Getting Started: Full Service For New Users

National PCC Day

September 18, 2013

What is Intelligent Mail Service?

Intelligent Mail uses information-rich barcodes and electronic documentation, providing valuable services that enhance business operations such as marketing, financials and customer support.

Intelligent Mail barcode (IMb)

Intelligent Mail Tray barcode (IMtb)

Intelligent Mail Container barcode (IMcb)

Eligible Classes of Mail

- The following mail classes and processing categories can qualify for Intelligent Mail:
  - First-Class Mail® letters and flats
  - Standard Mail® letters and flats
  - Periodicals letters and flats
  - Bound Printed Matter flats
  - Reply Mail
    - Qualified Business Reply Mail™ (QBRM)
    - Permit Reply Mail (PRM)

Basic and Full-Service

Two Intelligent Mail service levels are available with the use of the Intelligent Mail barcode. There are different requirements and benefits associated with each service option.

		BASIC	FULL-SERVICE
REQUIREMENTS	IM Barcode Requirements on Mailpieces	**Required** Need not be unique	**Required Must be Unique**
	IM Barcode Requirements on Trays and Containers	Optional	**Required Must be Unique**
	eDocumentation (eDoc)	Optional	**Required**
	Testing Environment for Mailers (TEM)	Optional (unless using eDoc)	**Required**
	FAST Appointments	Not Applicable	**Required only for Drop Ship**
BENEFITS	Discounts	**Automation Prices**	**Automation Prices & Full-Service Discount**
	Start-the-Clock	Not Applicable	**No Charge**
	ACS	OneCode ACS available for a fee	**No charge Full-Service ACS**
	Container, Tray, Bundle Scan Data	Not Applicable	**No Charge**
	IMb Tracing	**No Charge**	**No Charge**

Basic and Full-Service

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Description of the IMb

I N T E L L I G E N T M A I L B A R C O D E

HEIGHT MODULATED

A height-modulated barcode that encodes up to 31 digits of mailpiece data into 65 vertical bars using 4-state symbology

TRACKING CODE

The maximum 31-digit string contains a 20-digit Tracking Code representing the first 4 fields and a maximum 11-digit Routing Code

65 BARS

The IMb is always 65 bars, regardless of ZIP Code® length

NUMERIC VALUES

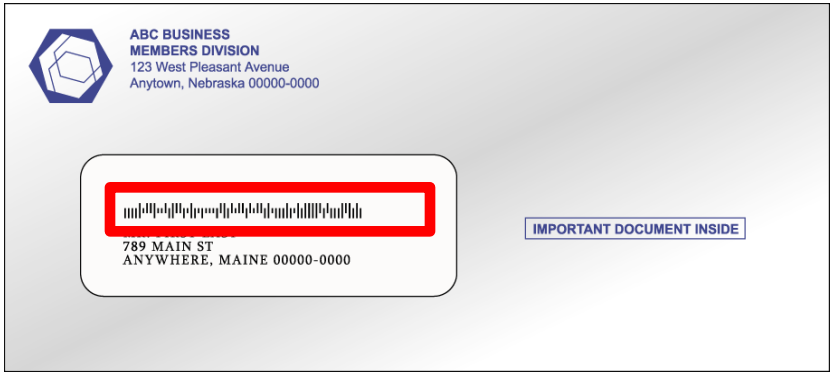
All IMb fields must be populated with numeric values only

HEIGHT MODULATED
TRACKING CODE
65 BARS
NUMERIC VALUES

Intelligent Mailpiece Barcode

TRACKING CODE | **ROUTING CODE**

BARCODE ID	SERVICE TYPE ID	MAILER ID	SERIAL NUMBER	ROUTING CODE
EXAMPLE: 500 FOR MIXED AADC	EXAMPLE: 300 FOR FIRST-CLASS MAIL®	EXAMPLE: 123456 USPS ASSIGNED	EXAMPLE: 200800001 MAILER ASSIGNED	EXAMPLE: 6449 EARL CT, MEMPHIS, TN 38141834649



Summary of Intelligent Mailpiece Barcode

Barcode Uniqueness

BARCODE ID

EXAMPLE: 500 FOR MIXED AADC

A 2 digit field to encode an optional endorsement line or OEL. Must use "00" if an OEL is not printed on the piece

SERVICE TYPE ID

EXAMPLE: 300 FOR FIRST-CLASS MAIL®

Annotates class of mail & additional services that were requested. At a minimum provide Mail Class. Do not use "000".

MAILER ID

EXAMPLE: 123456

USPS ASSIGNED

Populated with Mailer ID obtained from USPS. For Basic or Full-Service it can be the mail owner, mail preparer, or stakeholder in the supply chain.

SERIAL NUMBER

EXAMPLE: 200800001 MAILER ASSIGNED

A numbering sequence assigned by the mailer. For the Basic service, the Serial Number does not need to be unique and can be the same on all the mailpieces. If using Full-Service, it must be unique.

ROUTING CODE

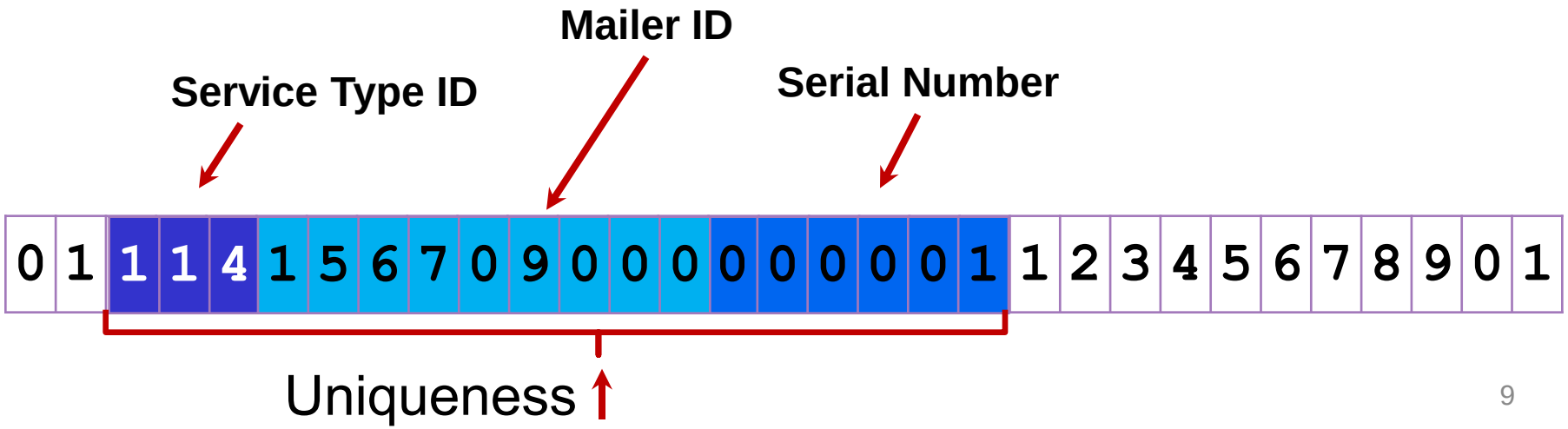
EXAMPLE:

6449 EARL CT, MEMPHIS, TN **38141834649**

Identifies a valid delivery point address . Must never be padded with zeroes, spaces or nulls.

Intelligent Mailpiece Barcode

- Barcode Uniqueness
  - Mailers choose the serial number to use in each IMb
  - Uniqueness is determined by the Mailer ID and Serial Number, **in conjunction with** the class of mail as indicated by the Service Type ID
  - Full-Service mailers **must** use unique IMbs



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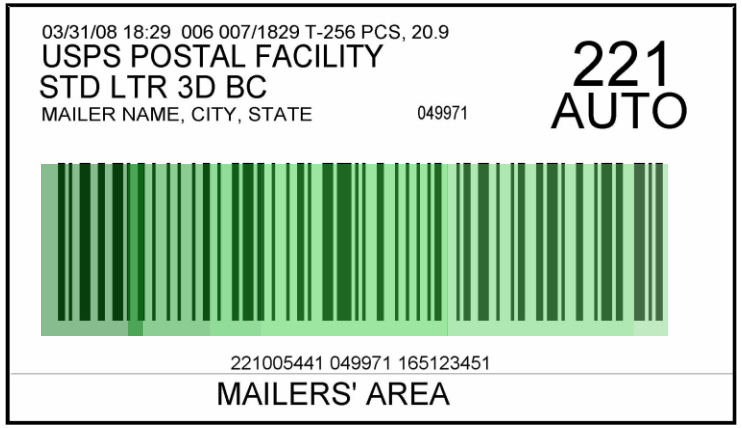
IM Barcode Requirements on Trays and Containers	Optional	**Required** **Must be Unique**

Unique Intelligent Mail Tray Barcode for Handling Units (IMtb)

ZIP CODE	CONTENT ID #	PROCESS-ING CODE	MAILER ID	SERIAL NUMBER	LABEL TYPE
EXAMPLE: MEMPHIS, TN 38141	EXAMPLE: 3-DIGITS DESCRIBING THE TRAY	EXAMPLE: 1 FOR AUTOMATION COMPATIBLE	EXAMPLE: 123456 USPS® ASSIGNED	EXAMPLE: 20080001 MAILER ASSIGNED	EXAMPLE: 1 FOR 6-DIGIT MID



Under the Full-Service option, mailers are required to use a unique Intelligent Mail® tray barcode on all handling units (trays or sacks) and keep this barcode unique for 45 days.

Intelligent Mail Tray Barcodes on Handling Units (IMtb)

Barcode Uniqueness

ZIP CODE	CONTENT ID #	PROCESS-ING CODE	MAILER ID	SERIAL NUMBER	LABEL TYPE
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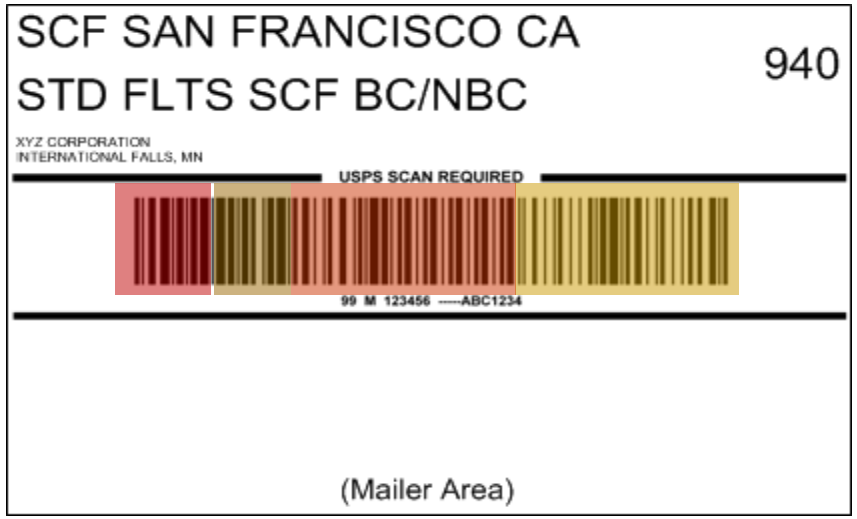
Identifies the tray or sack's destination	Describes the contents of the tray or sack based on the CINs listed in the Domestic Mail Manual (DMM)	Describes type of mail being processed. "1" is used for automation compatible, barcoded, & machinable mail. "7" is used for all other mail.	Unique 6 or 9-digit number assigned by the USPS that identifies the mail owner, mail preparer or other stakeholder in the supply chain	Unique 5 or 8-digit number, depending upon the Mailer ID length	Qualifier for systems to recognize the data within this barcode. It has two acceptable values: use "1" if you have a 6-digit MID or "8" if you have a 9-digit MID.

Unique Intelligent Mail Container Barcodes (IMcb)



APPLICATION IDENTIFIER	TYPE INDICATOR	MAILER ID	SERIAL NUMBER
EXAMPLE: 99	EXAMPLE: M	EXAMPLE: USPS ASSIGNED, Ex: 2034Z	EXAMPLE: Mailer Assigned, Ex: 200800000001

Under the Full-Service option mailers are required to use a unique Intelligent Mail® container barcode on the Intelligent Mail® container placard and keep this barcode unique for 45 days.

Summary of Intelligent Mail Container Barcodes (IMcb)

Barcode Uniqueness

APPLICATION IDENTIFIER
EXAMPLE:
99

Value must always be "99"

TYPE INDICATOR
EXAMPLE:
M

Value must always be "M"

MAILER ID
EXAMPLE:
USPS ASSIGNED,
Ex: 2034Z

Unique 6 or 9-digit number assigned by the USPS that identifies the Mail Owner or Mail Preparer for the container.

SERIAL NUMBER
Mailer Assigned,
Ex: 200800000001

Mailer assigned unique number either 9 or 12-digits, depending on the Mailer ID length. Maintains uniqueness of IM barcode.

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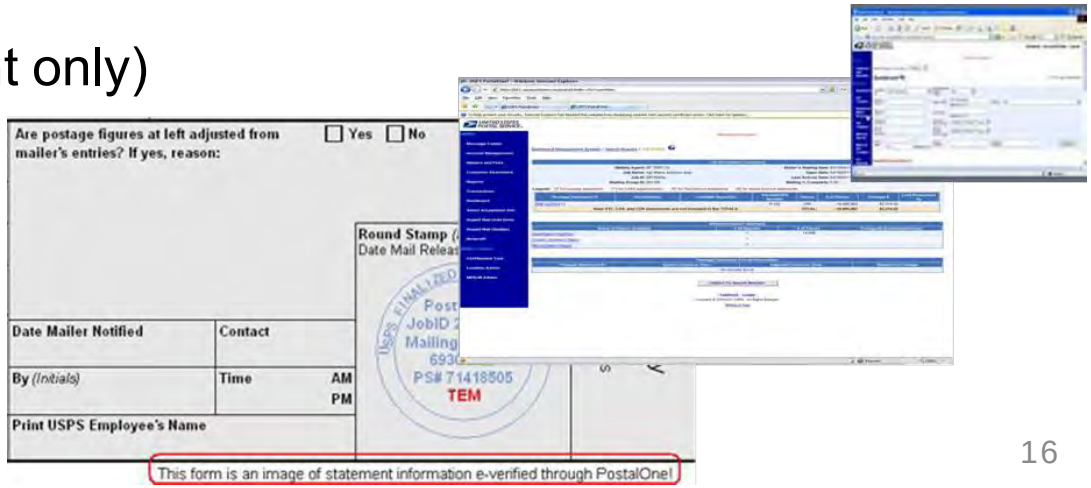
	eDocumentation (eDoc)	Optional	**Required**

Electronic Documentation (eDoc)

- Electronic documentation allows mailers to submit electronic data and documentation about their mailings and their payments through the *PostalOne*! system, expediting acceptance, payment verification, and tracking.

- Electronic Documentation is required for all Full-Service mailings:
  - 3 Options:
    - Postal Wizard (postage statement only)
    - Mail.dat
    - Mail.XML



Electronic Documentation (eDoc)

- eDoc Technologies
  - Postal Wizard - Online tool for small volume mailings
  - Mail.dat® - Mailing industry standard
    - A specification of IDEAlliance®
    - Relational database with fixed formatted file structure
  - Mail.XML ™
    - An XML-based IDEAlliance® specification for web services
    - Two-way conversational communication allowing customer to select data fields submitted

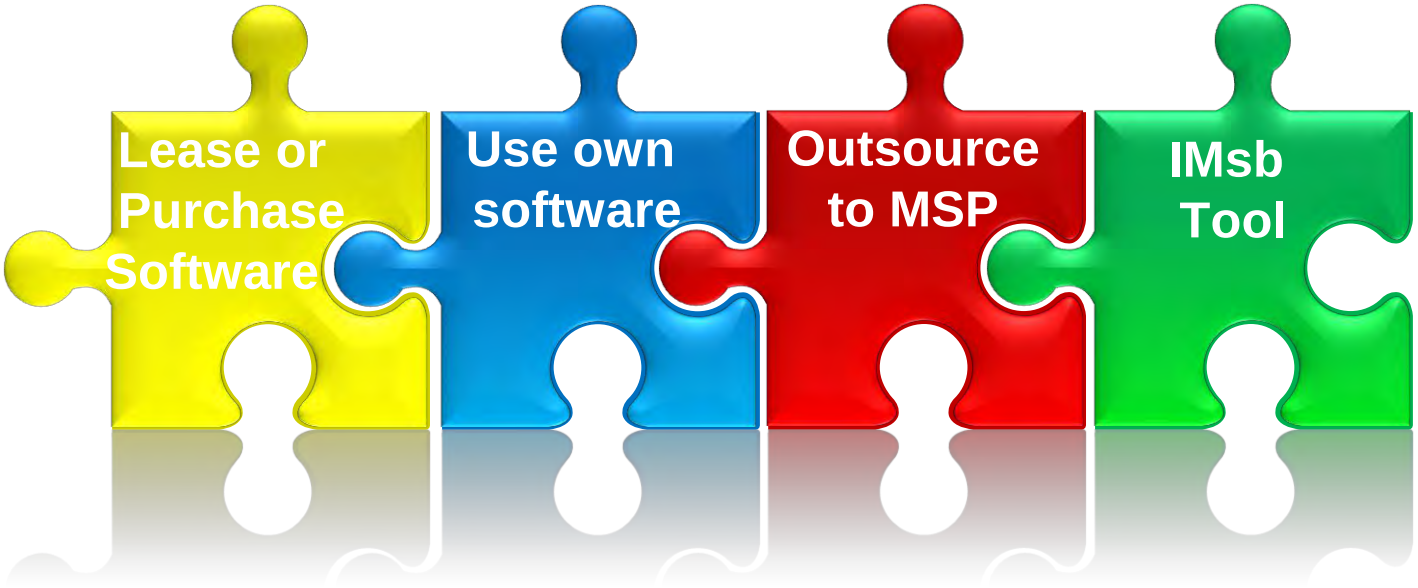
Electronic Documentation (eDoc)

- Mail.dat/Mail.XML Requirements
  - Intelligent Mail barcodes on mailpieces, trays and containers
  - Presort Documentation
  - Nesting Documentation
  - Identifies the Mail Preparer (By) and the Mail Owner (For) Relationship

Basic or Full-Service Considerations

The options below describe the manner in which mailers may choose to generate intelligent mail barcodes and electronic documentation.

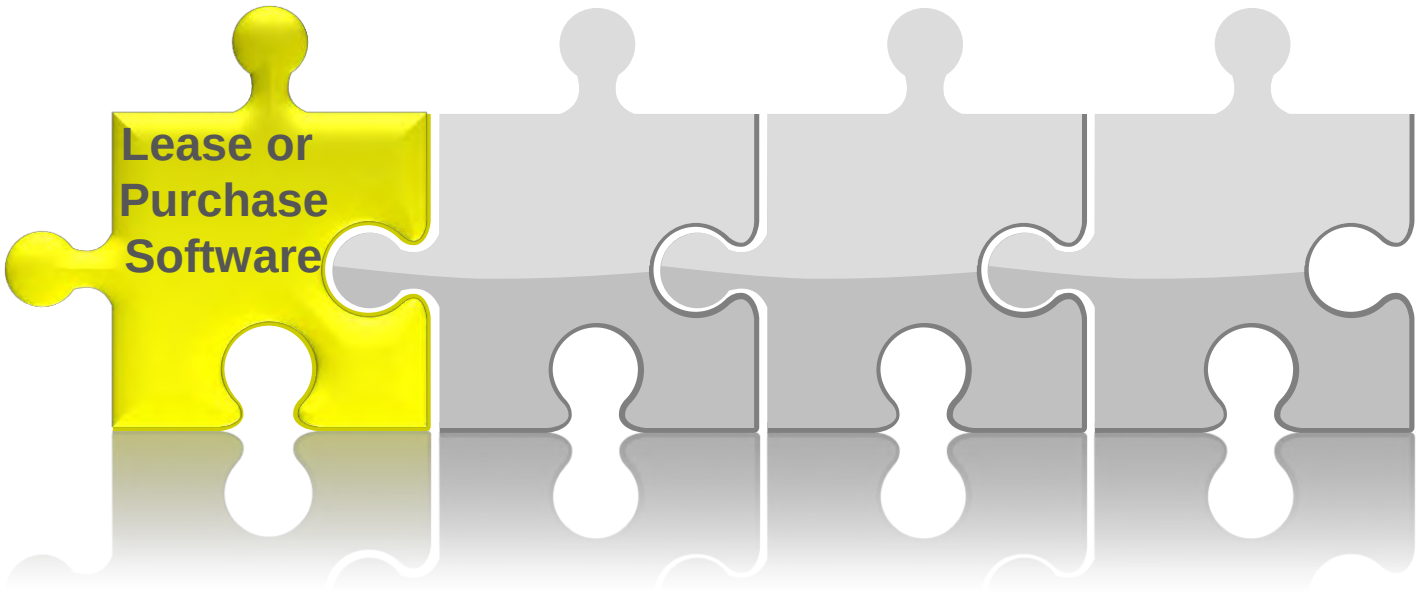
This decision may be based upon several considerations including business needs and goals, costs, timing, technology available and the amount and detail of information mailers wish to receive about their mailings.



Basic or Full-Service Considerations

Lease or Purchase

- Does the software support the Basic or Full-Service option?
- For the Full-Service option:
  - Does the software support creating and tracking of unique serial numbers for mailpiece, handling units and containers?
  - Does the software support a method for submitting electronic documentation (Mail.dat, Mail.XML or both)?



Software Vendor Authorization

https://ribbs.usps.gov/index.cfm?page=electronicdoc

- ***Voluntary*** process for software vendors and developers to authorize their product in the Test Environment for Mailers (TEM)
- Vendor list is updated weekly, posted on RIBBS
- Mail Owners and Service Providers that prepare mailings that use the validated software have reduced testing in TEM

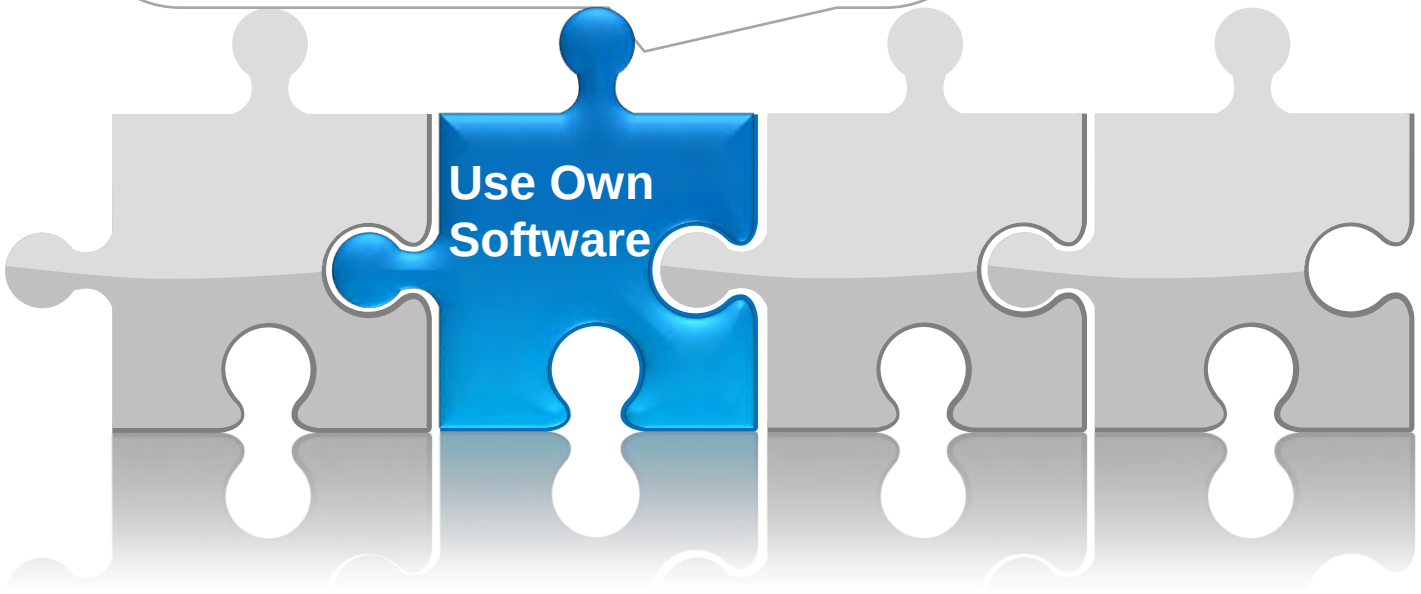
Authorized Vendors as of 2/25/13

Vendor Name	Software Name
Anchor Software	MaxPresort
Assurety Consulting Inc	AIMS
Bell & Howell	cQuencer
Bell & Howell	Mail Manager
Bell & Howell	Mail Manager FS
JEI / Interlink	IEPS
Lorton Data	A-Qua Command
Lorton Data	A-Qua Mailer
Monticello	Maildb
NPI Sorters LP	PostalManager
Pitney Bowes	Pdoc
Pitney Bowes	SmartMailer
Pitney Bowes	SortEngine
SAP / Business Objects	Postalsoft Presort
SAP / Business Objects	Postalsoft Business Edition
Satori Software	Bulk Mailer Business
Satori Software	Bulk Mailer Professional
Window Book	Dat-Mail

Basic or Full-Service Consideration

Own Software

- Do I have existing technology/capability in-house to produce the required fields for the IM barcode?
- Does the software support creating and tracking of unique serial numbers for mailpiece, handling units and containers?
- Do I have the technical expertise in house to create the IM barcode & test in the TEM environment?
- What would be the cost to purchase or build the software for the IM barcodes?
- What would be the timeframe required to implement the software to build the IM barcodes?



Basic or Full-Service Consideration

Outsource to Mail Service Provider (MSP)

- Does the MSP have the capability to support the Basic or Full-Service option?

Using a Mail Service Provider (MSP)

What are my plans for Intelligent Mail?	Mail Service Provider What capabilities can their software support?
Will I be requesting MIDs for my customers?	*Does the software support Mail.dat, Mail.XML or both?*
What additional features/services are available?	*Does the software support creating and tracking of unique serial numbers for mailpiece, handling units and containers?*
What are my Mailer ID plans? Will I use my own or will I be using my customers' MIDs?	*Does the software support the Basic Option and Full-Service options?*
What additional features/services are available?	*What is the recommended approach for setting software parameters for Basic and Full-Service?*
What are my Mailer ID plans? Will I use my own or will I be using my customers' MIDs?	*How the does the software support By/For relationships?*

Reminder:

- Mailers choose the serial number to use in each IMb
- Uniqueness is determined by the Mailer ID and Serial Number, **in conjunction with** the class of mail as indicated by the Service Type ID
- Full-Service mailers **must** use unique IMbs

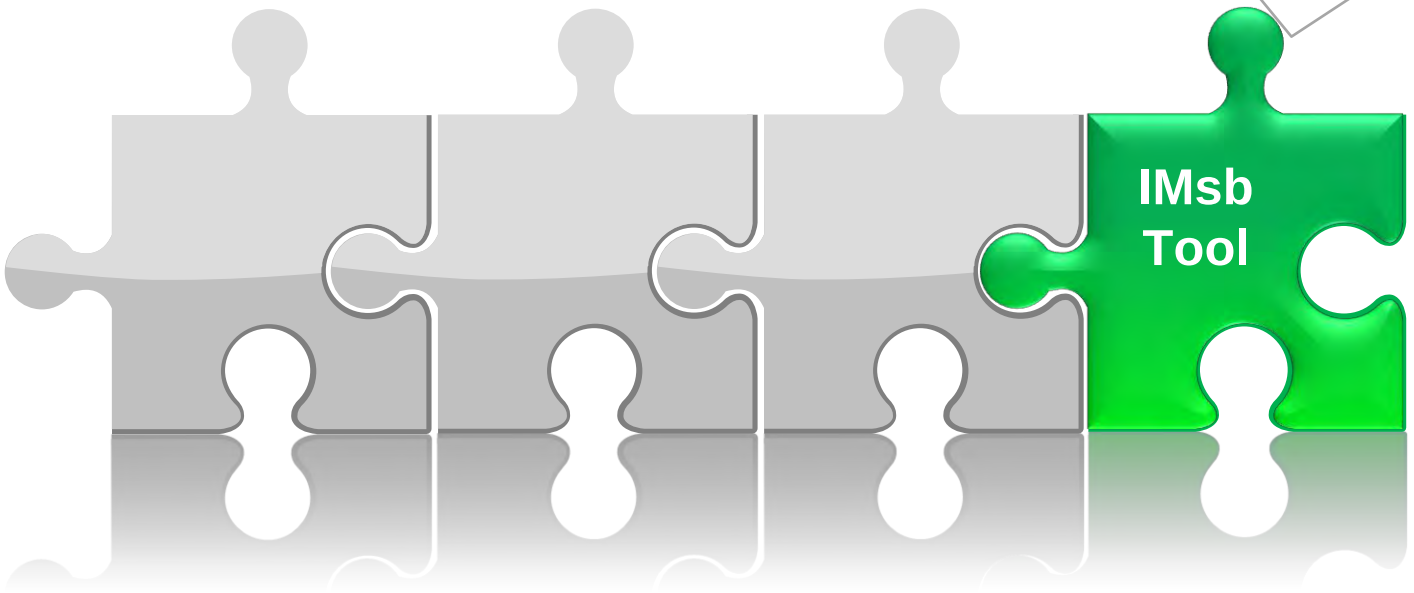
Basic or Full-Service Consideration

This tool is designed specifically for small-volume mailers and allows small business users to:

- Upload and validate their address list
- Print the addresses along with the unique Intelligent Mail barcodes for their mailpieces
- Create electronic postage statements (via Postal Wizard) and submit them electronically to the acceptance unit.

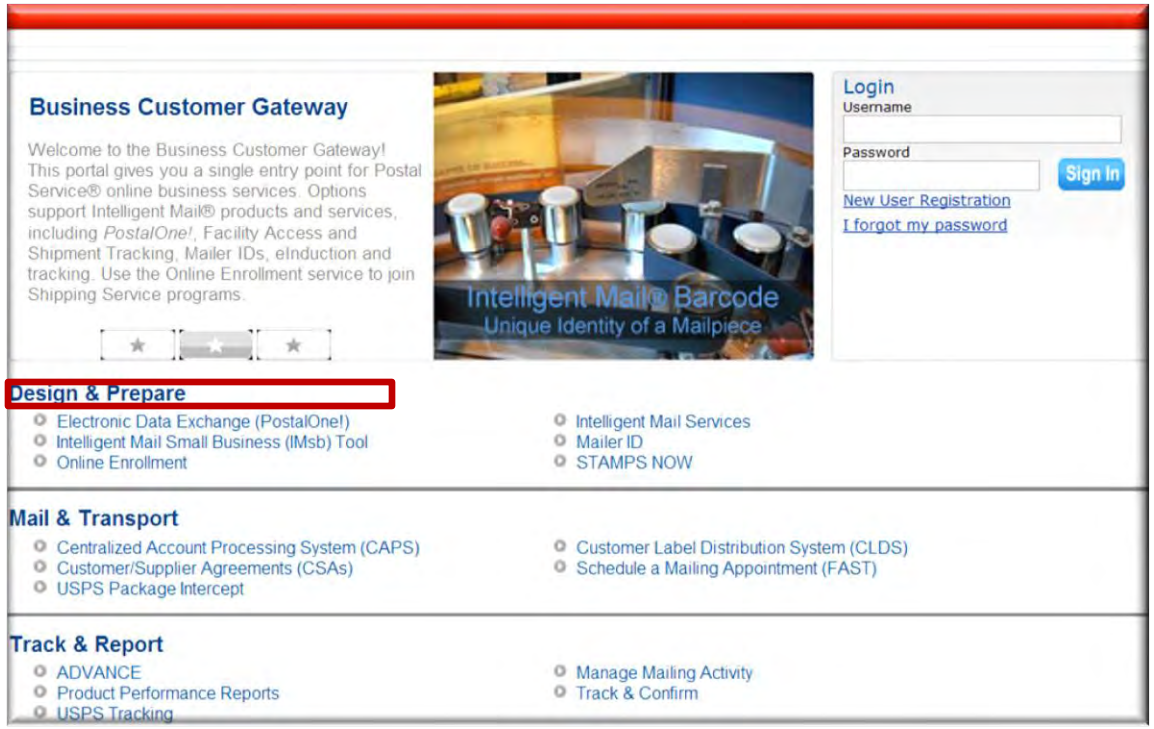
IMsb Tool

- Is this the right solution for my small business? Do I meet the requirements?
  - Maximum mailing size of equal or less than 5,000 pieces
  - Maximum yearly volume of equal or less than 125,000 pieces



Intelligent Mail for Small Business (IMsb) Tool

- The IMsb tool lets small-volume mailers upload, validate and print their address lists along with unique Intelligent Mail barcodes for their mailpieces
- Mailers access the IMsb from a link on the Business Customer Gateway
- Mailers using the IMsb tool to submit mailings are not required to test in the TEM environment



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	eDocumentation (eDoc)	Optional	**Required**
	Testing Environment for Mailers (TEM)	Optional (unless using eDoc)	**Required**

Testing and Authorization (TEM)

- All customers interested in testing any of the electronic documentation (eDoc) options in TEM must be registered Business Customer Gateway users with a business account.

- Mailers that use Postal Wizard are **not** required to send postage statements to the TEM.

- For more information on TEM, the TEM Checklist and Troubleshooting Guide can be found on the RIBBS website.

TEM Process for eDoc

- There are six steps for electronic documentation authorization for postage statements and supporting documentation. Once all six steps have been completed, you will be authorized to submit electronic documentation to USPS.
    1. Get Access to USPS Services and the *PostalOne!* system
    2. Choose Electronic Documentation Method (Mail.dat/Mail.XML)
    3. Contact the *PostalOne!* Help Desk and complete Survey to Identify Test Scenarios
    4. Submit Test Files to TEM
    5. Check Results in the *PostalOne!* system
    6. Wait for Authorization to Use Electronic Documentation for Postage Statements and Supporting Documentation

TEM Full-Service Simplification

- Mail Owners and Service Providers that prepare mailings with a *single permit, identical weight pieces* and are using vendor approved software need only submit one test file to TEM for Full-Service Authorization.

- New Approval Simplification steps:
  - Open an account on BCG
  - Download software to submit your file
  - Submit your electronic information
  - View the postage statement and Qualification Report
  - Send an email to the *PostalOne!* Help Desk

- Once you are satisfied with these reports you are ready to submit your Full Service mailings in the production system.

TEM Process for Complex Mailings

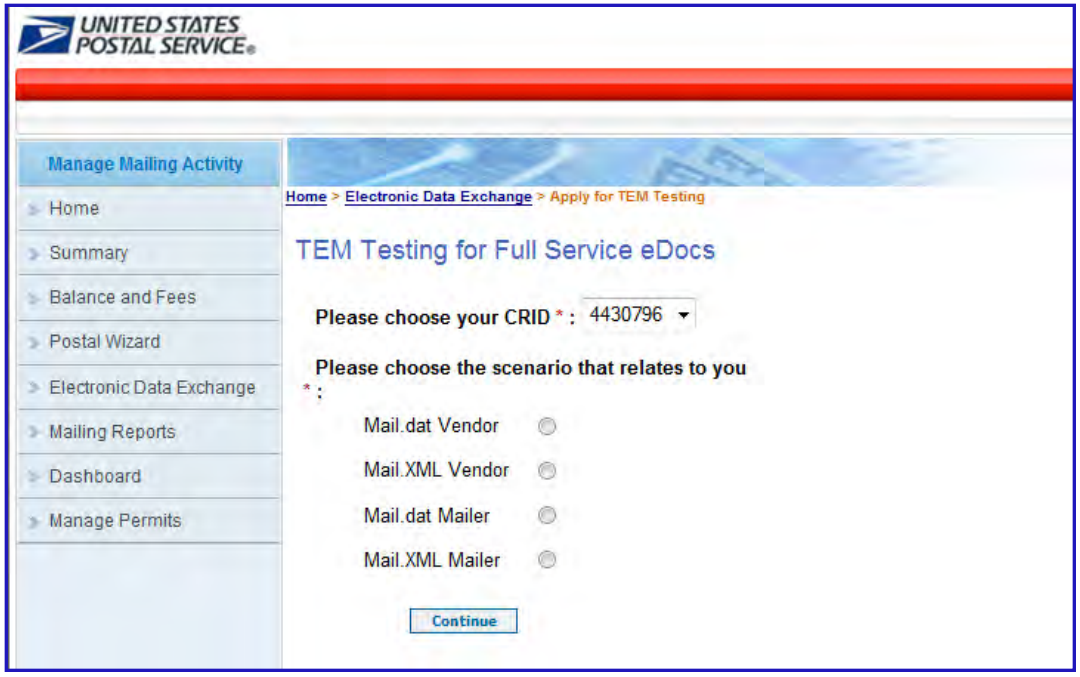
- MSPs preparing mailings with non-identical weight pieces and have a type of Special Postage Payment System (SPPS) approved by Business Mailer Support are considered complex mailings.

- MSPs using vendor approved software that has already been validated with the Postal Service need only submit one test file to TEM for FS Auth.

- Steps for submitting Complex Mailings:
  1. Set up an account and log onto BCG
  2. Complete web form
  3. Complete mailer enrollment tool (provided by the Help desk)
  4. Submit a file to TEM
  5. Help Desk will review and return with a pass/fail
  6. Mailer submits file to production for 1st & 2nd level review

TEM Process for Complex Mailings

- Before submitting your electronic files, a mailer must be authorized.
  - The Postal Service has multiple onboarding options to simplify the process and meet your needs



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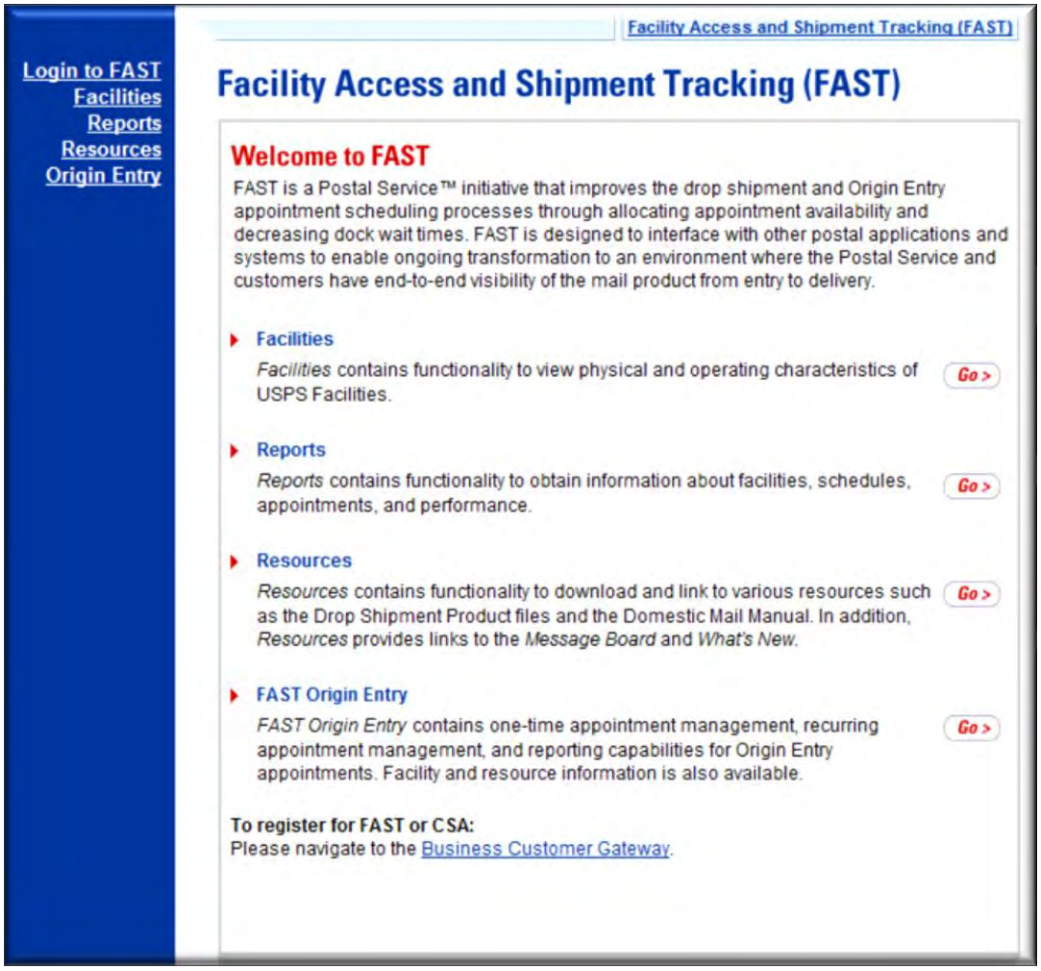
	FAST Appointments	Not Applicable	**Required only for Drop Ship**

Appointment Scheduling with FAST®

- FAST (for Facilities Access and Shipment Tracking) system allows business mailers to schedule appointments for entry of mail into postal facilities

- For Full-Service mailings, mailers are required to make origin or destination entry appointments for all mail that is mailer-transported



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BENEFITS	Discounts	**Automation Prices**	**Automation Prices & Full-Service Discount**

Pricing and Discounts

- Basic Service mailings are eligible for automation pricing

- Full-Service mailings are eligible for automation pricing **and** for Full-Service discounts
  - Additional discount on every piece for participating in Full-Service

Automation Prices

- Basic and Full-Service mailings both qualify for automation postage pricing on the following mail classes and processing categories:

Eligible for Automation Prices		
First-Class Mail®	**Letters**	**Flats**
Standard Mail®	**Letters**	**Flats**
Periodicals	**Letters**	**Flats**
Bound Printed Matter		**Flats**
Reply Mail: Qualified Business Reply Mail™ (QBRM)	**Letters**	
Reply Mail: Permit Reply Mail (PRM)	**Letters**	**Flats**

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BENEFITS	Discounts	**Automation Prices**	**Automation Prices & Full-Service Discount**
	Start-the-Clock (Feedback)	Not Applicable	**No Charge**

Customer Registration ID (CRID)

- CRIDs are unique ID numbers used by USPS to identify a customer's physical business location (address)

- This connects a company's location information across all USPS systems and applications

Business Locations

Business Name	CRID	Address	City	State/ Province	ZIP/Postal Code
ABC COMPANY	4432002	123 MAIN ST	CHARLOTTE	NC	28202-0200

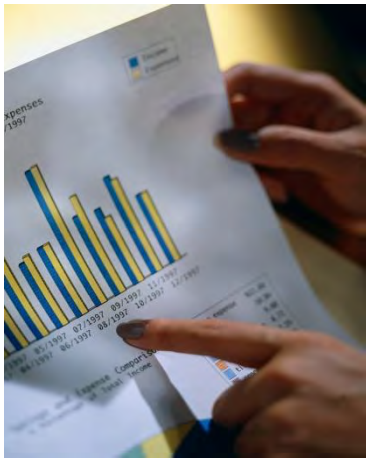
Mailer IDs (MIDs)

- MIDs are unique ID numbers assigned by USPS to identify a specific mailer owner, mailing agent or other service provider
  - MIDs are either a 6- or 9-digit number based primarily on a mailer's historic mail volume

CRIDs and MIDs

- Customer Registration IDs (CRIDs) and Mailer IDs (MIDs) are used to identify Mail Owners and Mail Service Providers and to determine the recipient(s) of information regarding a mailing
  - Mailer IDs (MIDs) are linked to a business location (CRID)

Example:

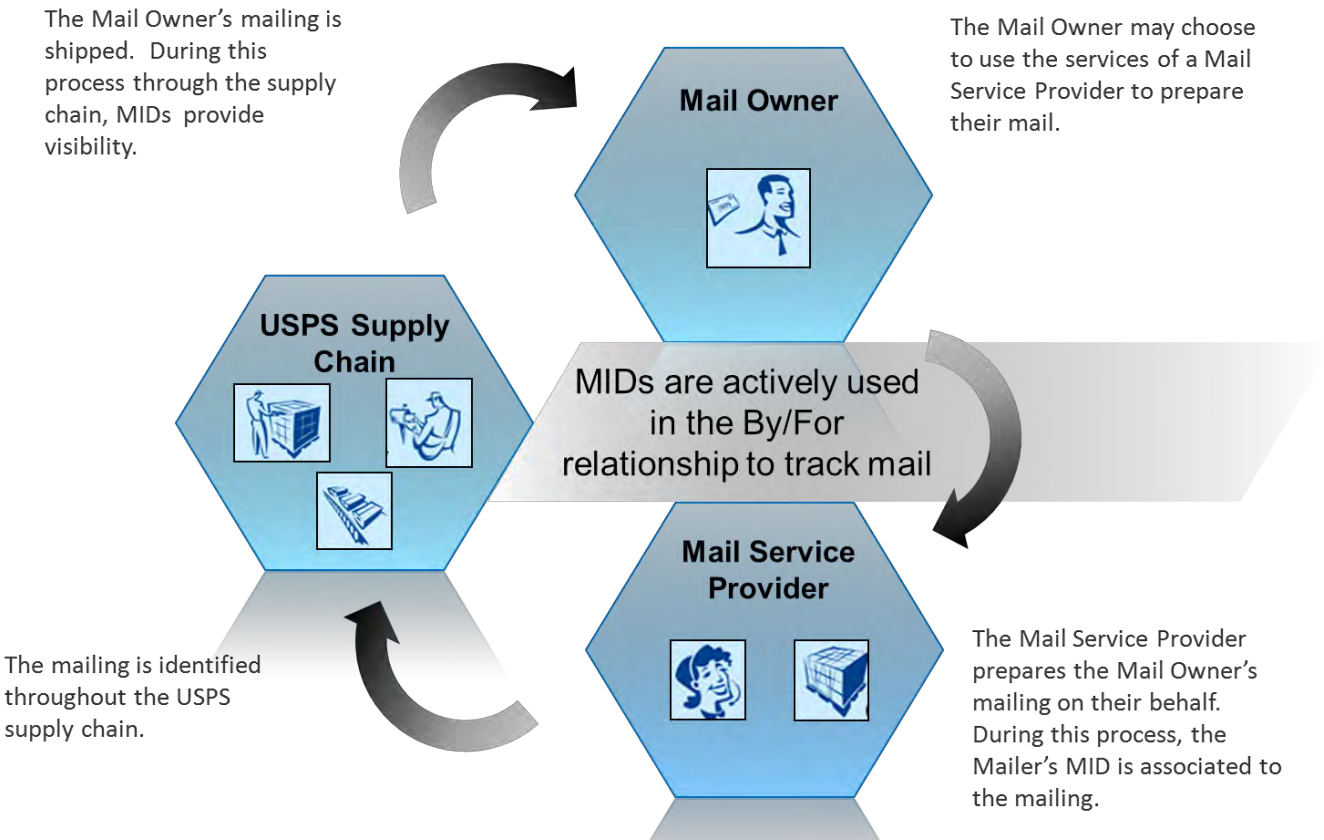


The By/For Relationship

- Many Mail Owners may choose to use the services of a Mail Service Provider to prepare and submit mailings on their behalf. When this occurs:
  - Mail is prepared BY the Mail Service Provider
  - Mail is prepared FOR the Mail Owner
- CRIDs and MIDs are used to identify the BY and FOR relationship

The use of MIDs in the By/For Relationship

- MIDs are used to identify and track both the Mail Service Provider and Mail Owner within the By/For Relationship process



Start-the-Clock Data

- Full-Service mailers can access reports indicating when mailings are inducted into the Postal mail stream (Start-the-Clock)
- Feedback is available in the following formats:
  - Mail.XML files
    - More information available in the “Postal Service Mail.XML Technical Specification”
  - Online reports
    - Accessed through the Business Customer Gateway
    - May be downloaded into Excel or CSV format
    - More information available in the “User Access to Electronic Mailing Information and Reports”

Calculating Start-the-Clock

- The calculation to determine which day the clock starts will depend on which induction method is used by the mailer:
  1. Business Mail Entry Unit (BMEU) or Post Office: Origin Entry
     - Time of mail arrival at the entry unit
  2. Plant Verified Drop Shipment (PVDS): Destination Entry
     - FAST appointment and arrival times, SV scan time
  3. Detached Mail Unit (DMU) Verified, Mailer Transported: Origin Entry
     - FAST appointment and arrival times, SV scan time
  4. DMU Verified, USPS Transported: Origin Entry
     - SV scan time and Ship date in mailer's eDoc

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	FAST Appointments	Not Applicable	**Required only for Drop Ship**
BENEFITS	Discounts	**Automation Prices**	**Automation Prices & Full-Service Discount**
	Start-the-Clock (Feedback)	Not Applicable	**No Charge**
	ACS (Feedback)	OneCode ACS available for a fee	**No charge Full-Service ACS**

Full-Service ACS™

OneCode ACS is available with Basic Service for a fee. Full-Service ACS is available free of charge with Full-Service.

Full-Service ACS

- Option to receive automated address correction information (Full-Service ACS) at no additional charge

Information Provided

- Change of Address (COA) & Nixie Detail Records
  - Change of Address due to a move and other reasons
  - Automated address correction information
  - Data used to update address records

Recipients of Information

- Mail owners or other data recipients as defined in MID profile
- Only provided for Full-Service qualifying pieces

Basic and Full-Service

Two Intelligent Mail service levels are available with the use of the Intelligent Mail barcode. There are different requirements and benefits associated with each service option.

		BASIC	FULL-SERVICE
REQUIREMENTS	IM Barcode Requirements on Mailpieces	Required Need not be unique	Required Must be Unique
	IM Barcode Requirements on Trays and Containers	Optional	Required Must be Unique
	eDocumentation (eDoc)	Optional	Required
	Testing Environment for Mailers (TEM)	Optional (unless using eDoc)	Required
	FAST Appointments	Not Applicable	Required only for Drop Ship
BENEFITS	Discounts	Automation Prices	Automation Prices & Full-Service Discount
	Start-the-Clock	Not Applicable	No Charge
	ACS	OneCode ACS available for a fee	No charge Full-Service ACS
	Container, Tray, Bundle Scan Data (Feedback)	Not Applicable	No Charge

Container, Tray, Bundle Scan Data

- Scanning events are captured as USPS accepts and processes mail that includes IMcb (Intelligent Mail container barcode) or IMtb (Intelligent Mail tray barcode).

- Mailers can use data to anticipate when their mail will be delivered or issues encountered during processing.

- Full-Service container scan data is available in an online report or through electronic data interchange in XML format.

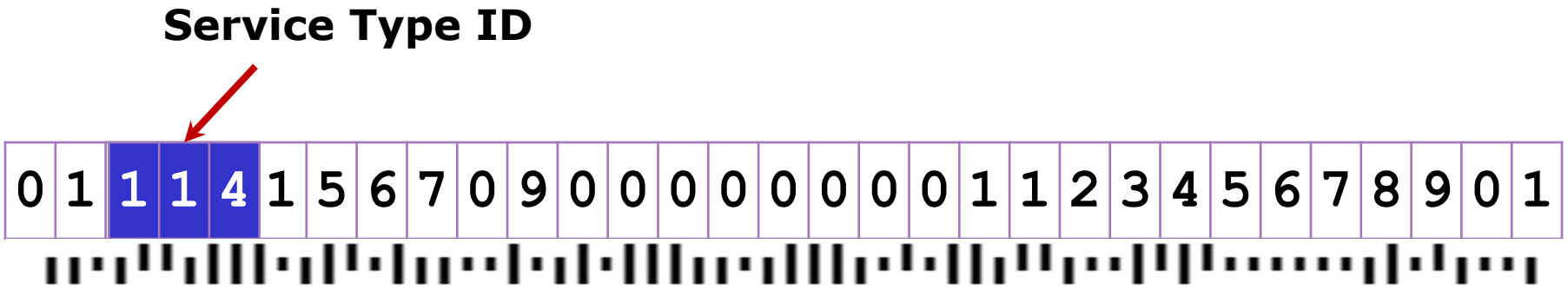
Basic and Full-Service

Two Intelligent Mail service levels are available with the use of the Intelligent Mail barcode. There are different requirements and benefits associated with each service option.

		BASIC	FULL-SERVICE
REQUIREMENTS	IM Barcode Requirements on Mailpieces	Required Need not be unique	Required Must be Unique
	IM Barcode Requirements on Trays and Containers	Optional	Required Must be Unique
	eDocumentation (eDoc)	Optional	Required
	Testing Environment for Mailers (TEM)	Optional (unless using eDoc)	Required
	FAST Appointments	Not Applicable	Required only for Drop Ship
BENEFITS	Discounts	Automation Prices	Automation Prices & Full-Service Discount
	Start-the-Clock	Not Applicable	No Charge
	ACS	OneCode ACS available for a fee	No charge Full-Service ACS
	Container, Tray, Bundle Scan Data	Not Applicable	No Charge
	IMb Tracing	No Charge	No Charge

IMb Tracing ™

- IMb Tracing is a free service for both Basic and Full-Service, that provides the ability to track mail and predict delivery dates for free
- To use IMb Tracing, mailers must first subscribe to the service via the Mail Tracking and Reporting website
- Mailers are able to indicate the service requested for each mailpiece by embedding a code, the Service Type ID code, within the IMb



IMb Tracing ™

- Under the IMb Tracing Service, as mailpieces are processed, electronic records are created and sent to the mailer

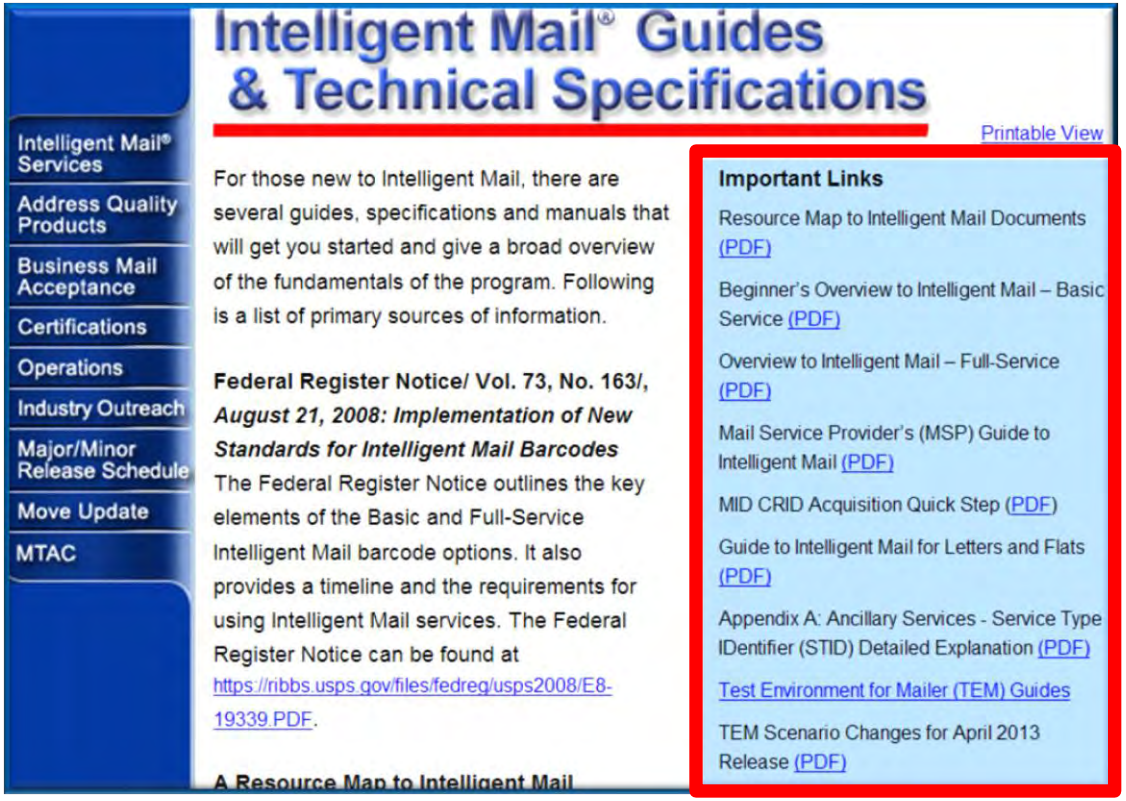
```
22081,896,12/29/2004 11:20:50,57401317223,00040012345990019102
22081,896,12/29/2004 11:20:51,57401246401,00040012345990019101
22081,896,12/29/2004 11:20:53,57446009797,00040012345990019104
22081,896,12/29/2004 11:20:54,57454      ,00040012345990019103
22081,896,12/29/2004 11:20:56,574623010  ,00040012345990019106
```

- Mailers may also download the IMb Tracing data from the USPS Mail Tracking and Reporting website at mailtracking.usps.com

REFERENCES

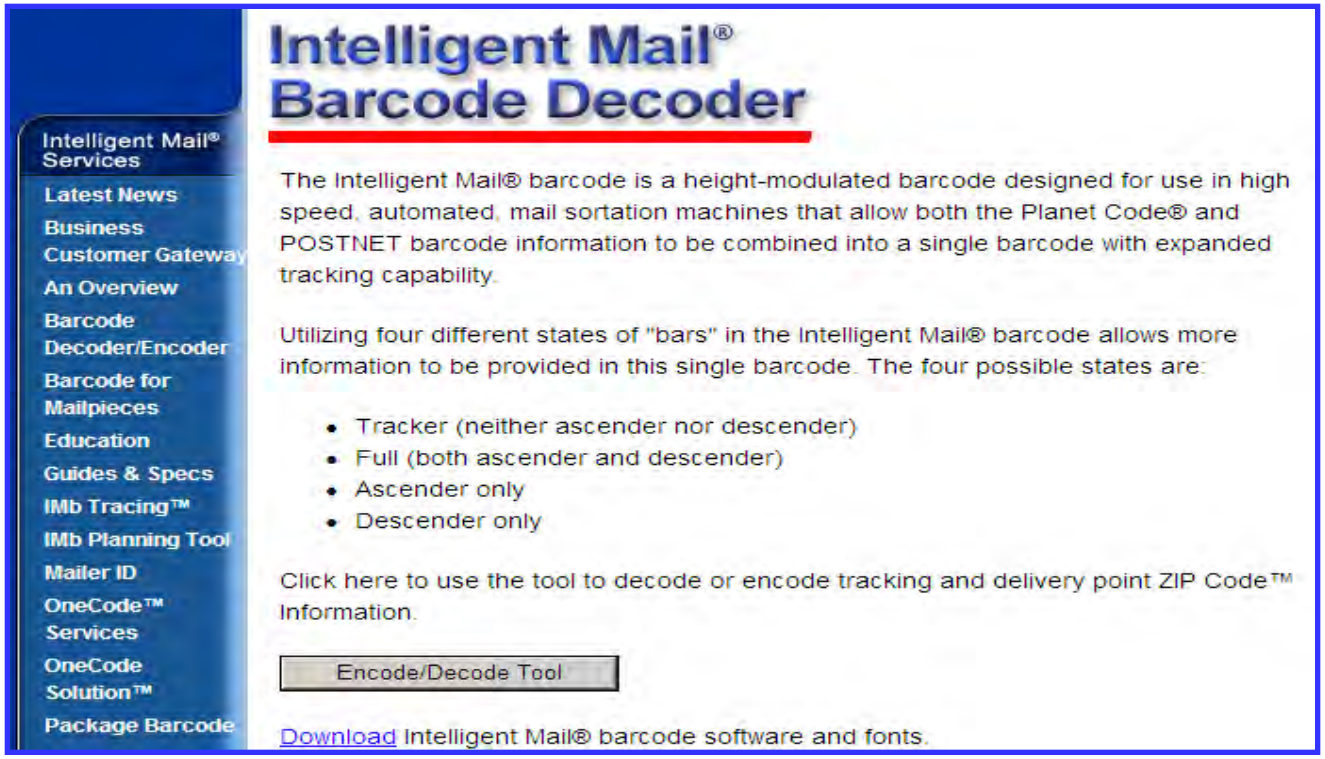
Basic and Full-Service References

- Basic and Full-Service
  - RIBBS
    - Overviews and helpful resources
      - https://ribbs.usps.gov/index.cfm?page=intellmailguides



Basic and Full-Service References

- IMb Encoding and Decoding
  - RIBBS
    - Use the Intelligent Mail Barcode Decoder tool to decode or encode tracking and delivery point ZIP Code™ Information

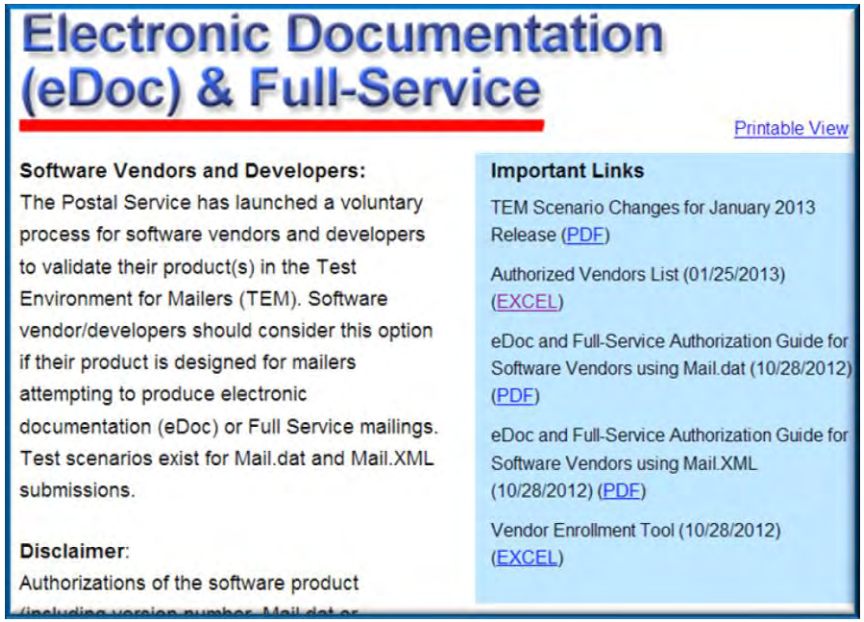


Electronic Documentation References

- eDoc
  - RIBBS
    - Guide to the Business Customer Gateway On-line Services, and Full-Service Tools
      - https://ribbs.usps.gov/intelligentmail_guides/documents/tech_guides/user_access/ElectronicMailingInfoReportsGuide1.pdf

Software Vendor Authorization Program

- Software Vendor Authorization Program
  - RIBBS
    - Authorized Vendors List
      - Provides list of specific capabilities of software
        - » https://ribbs.usps.gov/index.cfm?page=electronicdoc



Electronic Documentation (eDoc) & Full-Service

Printable View

Software Vendors and Developers:
The Postal Service has launched a voluntary process for software vendors and developers to validate their product(s) in the Test Environment for Mailers (TEM). Software vendor/developers should consider this option if their product is designed for mailers attempting to produce electronic documentation (eDoc) or Full Service mailings. Test scenarios exist for Mail.dat and Mail.XML submissions.

Disclaimer:
Authorizations of the software product

Important Links

TEM Scenario Changes for January 2013 Release (PDF)

Authorized Vendors List (01/25/2013) (EXCEL)

eDoc and Full-Service Authorization Guide for Software Vendors using Mail.dat (10/28/2012) (PDF)

eDoc and Full-Service Authorization Guide for Software Vendors using Mail.XML (10/28/2012) (PDF)

Vendor Enrollment Tool (10/28/2012) (EXCEL)

Intelligent Mail Small Business Tool

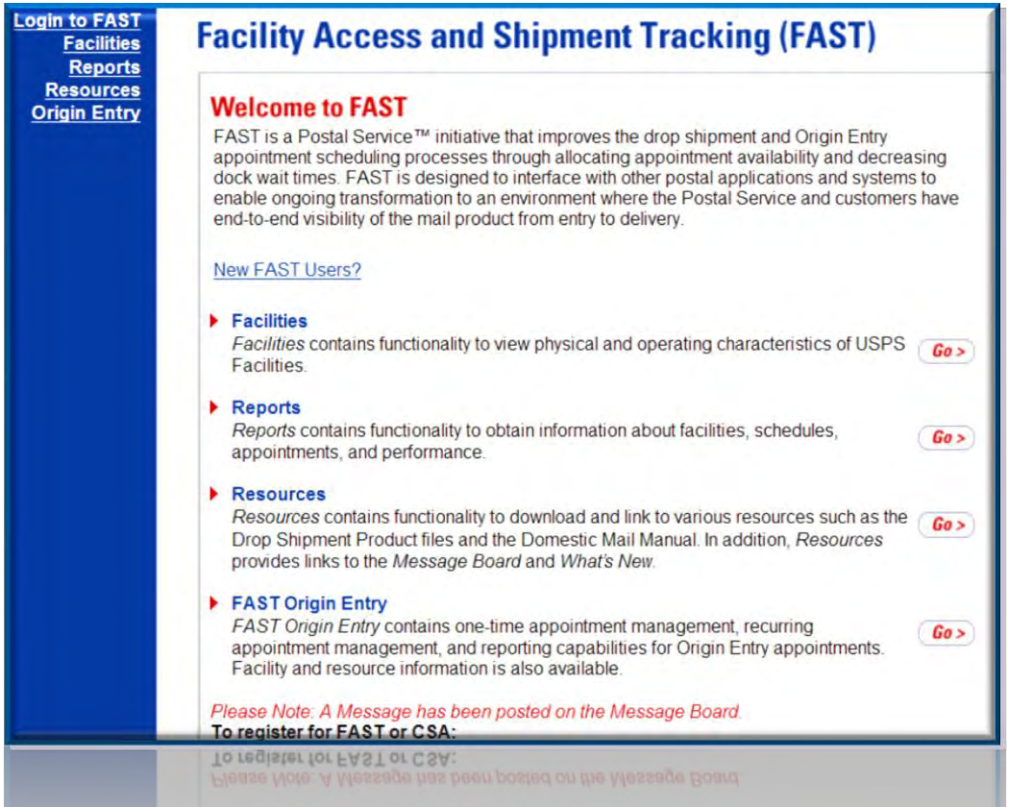
- Intelligent Mail Small Business Tool
  - RIBBS
    - Overview of IMsb
      - Small Business Mailers User Guide
        - » https://ribbs.usps.gov/intelligentmail_mailpieces/documents/tech_guides/IMsbUserGuide.pdf
  - Business Customer Gateway
    - Steps for Getting Started
      - Getting Started Homepage
        - » https://gateway.usps.com/bcg/imsbTool.htm

TEM References

- TEM
  - USPS.com
    - General Information
      - https://www.usps.com/postalone/testing.htm
  - RIBBS
    - Test Environment for Mailers (TEM): Checklist and Troubleshooting
      - https://ribbs.usps.gov/intelligentmail_gateway/documents/tech_guides/TEMCHECKLIST.pdf

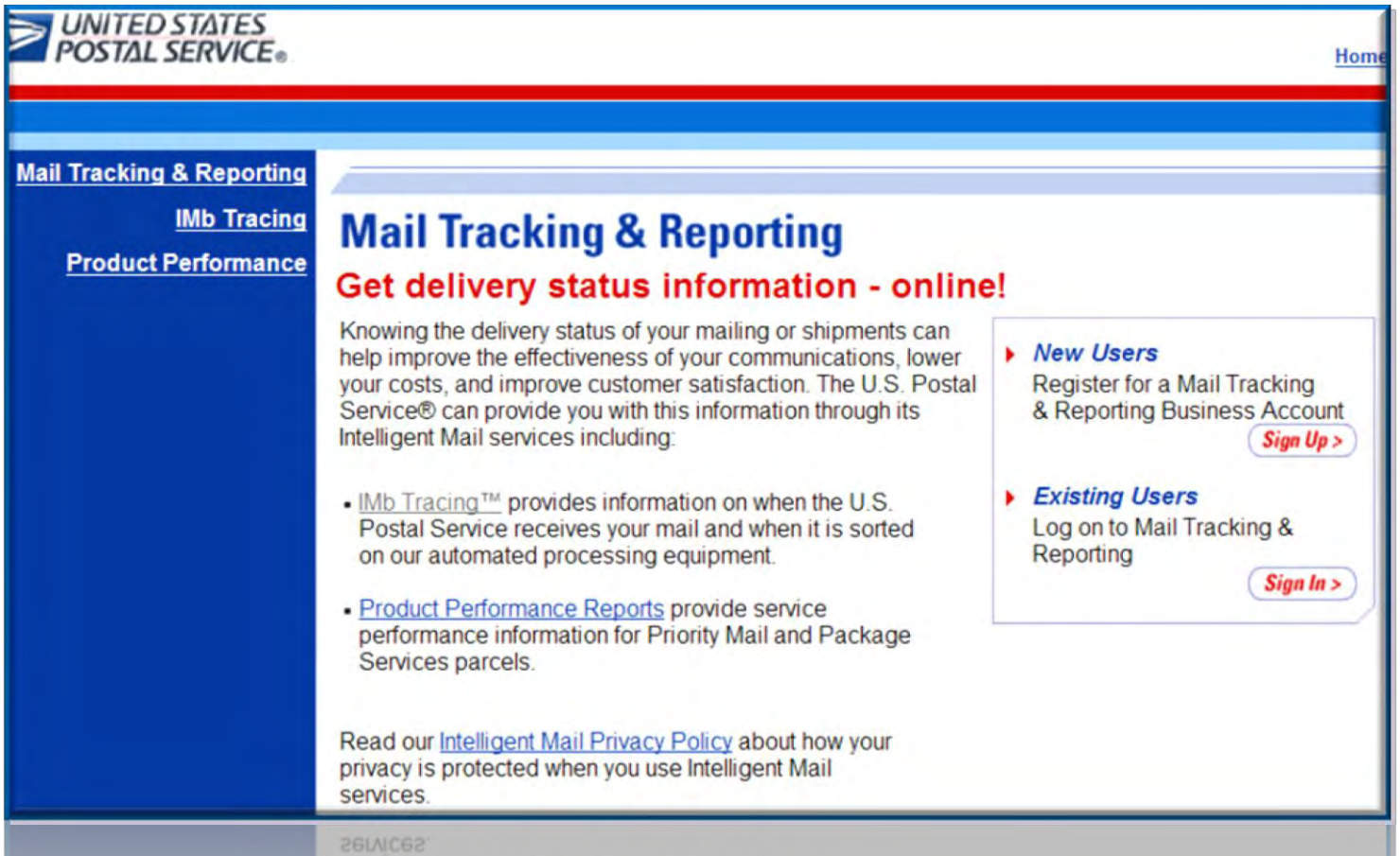
FAST References

- FAST
  - FAST.USPS.com
    - Home Page
      - https://fast.usps.com/fast/main/viewLandingPage.action



Visibility Data References

- Container, Tray, Bundle Scan Data
  - RIBBS
    - Details About Online Reports
      - User Access to Electronic Mailing Information and Reports
        - » https://ribbs.usps.gov/intelligentmail_guides/documents/tech_guides/user_access/ElectronicMailingInfoReportsGuide1.pdf
    - Information on Mail.XML data distribution
      - Postal Service Mail.XML Technical Specification
        - » https://ribbs.usps.gov/intelligentmail_schedule2013/releaseoverview2013.cfm (Click on “Technical Specifications and Guides”

IMb Tracing References

- IMb Tracing
  - General Information, Reporting & Tracking
    - mailtracking.usps.com